Perceptions of key informants regarding post-operation interventions By Sambo Klauth

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This study explores a good practice model for post-operation care processes for survivors of sex trafficking and commercial sexual exploitation following police interventions to remove them from abusive situations. This process includes victim identification interviews, victim care, and referral services. This study employed focus group discussion and individual interviews. The sample size was 15 persons, including seven female survivors aged between 18 and 20 years old and eight stakeholders. They have experienced post-operation process in Phnom Penh, Cambodia. Five survivors participated in a focus group discussion and the rest in individual interviews. The collected data was analyzed with a qualitative application ATLAS-TI 6.2. The findings reveal that the survivors in this study feel scared, embarrassed, confused, upset, angry, stressed, disappointed, and devalued due to non-victim-friendly treatment and interviews by different workers and by the environments throughout the process. This study suggests that the process may re-victimize survivors to some extent and contribute to an increased level of psychological problems of survivors and that a one-stop model will minimize these effects. This study contributes to a deeper understanding of effectiveness of the current process and of the need to make changes for the sake of survivors. A one-stop model that has a victim-friendly space, victim-friendly treatment, strong collaboration and coordination, and sufficient services should be established to effectively engage survivors to support and recovery services.

Key words: human trafficking, commercial sexual exploitation, post-operation process, onestop model, victim-friendly